

Current process for treating patients with Covid-19 Symptoms

- If you have any questions about the symptoms of Covid-19 please call 8-1-1 you will be connected with registered nurses who can answer your questions.
 - You can also take the self-assessment test at: <https://bc.thrive.health/covid19>
 - If at any point you feel you have any symptoms, please call 1-844-645-7811 you will be asked a series of questions, and the nurse or doctor will talk you through your symptoms and what the best course of action is based on your symptoms.
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- If you are feeling unwell and would like to speak to a nurse call the Health Clinic 250-996-7780. You will be connected with one of our nurses and they will go over your symptoms and either set up an appointment with a doctor or tell you what the best at home treatment is.
 - If your symptoms require a doctor, the clinic will set up an appointment with one of our doctors who will call you and go over your symptoms, and decide from there if a visit to the clinic is necessary.
 - If you are presenting with **ANY** symptoms of Covid-19 you will be directed to the 1-844-645-7811. This is the number you will have to go through for any testing.
 - The Doctor who is assessing you will provide a course of action such as determining if you need to isolate, or if you will need to be seen at the clinic. If the doctor who is assessing you decides you need to be tested, the doctor will make arrangements with the clinic to get you tested.
 - If you are presenting with **MILD** symptoms, you will be asked to stay home and isolate.
 - If you are a person over the age of 65 or have a pre-existing condition, the nurses and doctors will be in constant contact to monitor your symptoms from your home.
 - If symptoms worsen and you are having severe shortness of breath, chest pain, or have lost consciousness at any point you will be transported to the clinic where the nurses will assess you, and make arrangements for you to be transported to a facility equipped to manage your symptoms.