



TAKLA NATION

HEALTH ■ PROSPERITY ■ TRADITION

Frequently Asked Questions Regarding COVID-19

Q1. Where can I learn more about COVID-19

- You can visit Canada.ca/coronavirus for more information. You can also contact the Government of Canada's information line at 1-833-784-4397. Or dial 811 from any phone.
- You can watch for frequent updates on the Takla Nation Website and Facebook Posts

Q2. What should I do to avoid getting this virus?

- wash your hands often with liquid soap and water for at least 20 seconds;
- avoid touching your eyes, nose or mouth with unwashed hands;
- practice social distancing - 2 meters between people;
- avoid close contact with people who are sick;
- cough or sneeze into your sleeve and not your hands;
- stay home if you are sick to avoid spreading illness to others.

Q3. How are all Takla Staff and Members being looked after?

- We have asked members to self – isolate to limit the amount of people you come into contact with. We have also enabled free internet service in Takla landing for the interim.
- The school operations have been suspended.
- It is employee's choice to work from home or work in the office, will have to do regular check-ins with supervisor.
- Made sure our store and fuel are topped up for member needs. Store hours and pricing have been updated
- Made sure the health clinic is equipped and fully stocked with essentials. We have health care employees checking in on our elders.
- Any buildings that are still open are only letting in one customer at a time to limit contact.
- Takla is working hard and diligently to do our part in protecting our community and members.

Q4. Who can I talk to if I have questions regarding COVID-19 - Takla Team Covid-19.

- EOC Director – Scott Hickling eocdirector@taklafn.ca
 - EOC Operations – Jeremiah Louis eocops@taklafn.ca
 - EOC Logistics – Ernie French – Downey eoclogistics@taklafn.ca
 - EOC Planning– Bessie French - Downey eocplans@taklafn.ca
 - EOC Information – Sheanna Williams eocinfo@taklafn.ca
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- EOC Finance – Moe Imran eocfinance@taklafn.ca

Q5. Federal funding, when will funds start to flow?

- Parliament just passed the funding requirement in 2-3 weeks we will have the forms and instructions to help members apply for funding, there is a chart on our website that can help answer most of these funding questions.
- Takla is working hard to provide assistance with all kinds of funding support. We will have an announcement in early April as programs open up
- Team Takla Response will be setting up a toll free number, a specific web page, and connecting with our membership and staff, and providing information packages explaining all of the programs as they come on line. Chief and Council and Senior Administration are also working hard to ensure that all members are kept current during this epidemic.

Q6. Can we attend Social Gatherings?

- NO! Protect our babies and elders. Prevent the spread of the virus.

Q7. What level is our community at?

- Our community is ahead of the virus and we are taking all precautions and have set our self-up to do what we can to prevent the virus to entering the community.
- If the virus does come into the community, we do have protocol put in place, we have identified the newly built 6 plex as a safety place as our health clinic can only hold 3 members now. The Nation has purchased equipment we deem as important in this situation and the health clinic is fully stocked with all medicine needed for the next 3 months for the health clinic and members that come in regularly for medication from the nurses.

Q8. What happens if someone tests positive in a family house? Is there a plan to have them isolated in a home by themselves?

- No if someone tests positive in a household everyone that has been in that household will have it, so that entire household will be on quarantine.

Q9. Will access to community be blocked?

- We cannot block access to the community for residents, but we are ENCOURAGING all members to NOT travel in and out of the community, we have topped up fuel and brought in lots of groceries that are 50% off so there should be no reason to leave the community.
- We will be setting up signage and information to members others that access to Takla Landing is limited and monitored through checkpoints.

Q10. Are there people looking after elders and those with weak immune systems?

- Yes, we have staff doing daily check in with all members that have weak immune systems and our elders.

Q11. Can people be tested at the clinic?

- Yes, we are capable of testing members at the clinic, but we don't have unlimited tests, so we are only testing people that are showing all the symptoms. We recommend members to take the online test, you can also call health care professionals and talk to someone if you are concerned.

Q12. What is social isolating, physical distancing, and quarantine?

- Social isolation is recommended by health care professionals to help prevent the spread of the virus, for people to stay indoors and if have to go out to practice physical distancing which is stay 2 meters away from each person. Quarantining is when you are showing symptoms of having the virus or you've been in contact with someone that has the virus or returning back to BC you **MUST** stay in your house for 14 days minimum.
- Takla takes the Covid-19 Virus seriously and will make every effort to ensure all residents are aware of the practices for a safe community. Please ensure that you are aware of the necessary precautions and do not put yourself or your neighbors at risk at any time.